

ICAO 051/BASIC Case Study

Digital learning drives exciting career change



Challenge

Aleisha Hanson was employed at Airways on a casual basis in the training centre and had an interest in ATC training, but missed the course intake date so needed to catch up with the class.

Results

Aleisha passed her examinations with flying colours and today works as a Flight Information Officer (FIO) in the Airways radar centre in Christchurch, New Zealand.

Feedback



“Without the AirBooks I could never have achieved my dream of being a FIO as quickly as I did.”

Aleisha Hanson

The customer

With Aleisha's keen interest and enthusiasm for aviation, she was identified as an ideal candidate to trial a blended delivery model using the ICAO 051/Basic Training AirBooks series. Being able to self-direct her own learning, and by engaging with interactive content, face-to-face training time was reduced.

The situation

Training and learning tools are evolving to meet the digital expectations of staff and a new generation of learners.

The solution

AirBooks provided the ideal platform to explore new ways of learning beyond the traditional classroom environment. With the capability to transform content into an engaging learning experience, fit for audiences of any age, AirBooks provided Aleisha with the flexibility to learn anywhere, anytime and at her own pace.

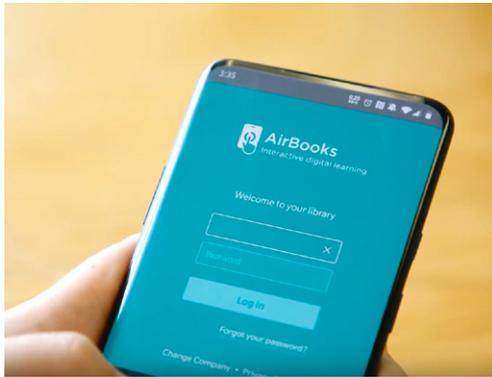
The inclusion of knowledge checks and assessments, offered the opportunity for Aleisha to self-check her learning and ensure she had gained the necessary knowledge to be exam ready. Using AirBooks, Aleisha fast-tracked her learning, passed her exams and joined the class.

AirBooks Library

Become part of an ATC digital learning community by subscribing to the AirBooks Library — access ready-to-use training, or work with us on shared development or bespoke topics. AirBooks Library includes:

- ▶ Ab initio training e.g. ICAO/EASA Basic
- ▶ ATC refresher/continuation training e.g. PBN101
- ▶ Compliance e.g. security awareness, SMS101
- ▶ Induction for non-operational staff e.g. ATC101

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AirBooks value

In the world of aviation, staff need to be highly skilled and graduates 'employment ready'. The challenge is the unrelenting pace of change and the evolving expectations of learners for an interactive, flexible experience.

AirBooks is a dynamic, digital tool which is being utilised in ab initio training, ATC refresher/continuation training, compliance (e.g. security awareness), induction (e.g. ATC 101), aviation university courses, and aviation training.

AirBooks is flexible, available online and can be used in a blended classroom learning model, as a stand alone tool, or as a resource to supplement face to face delivery.



2567 
AirBooks users

86% 
User satisfaction



Airways has been providing aviation products and services for organisations throughout the world for more than 30 years.

With customers in Asia, the Middle East, Africa, the Pacific and North America, Airways is constantly improving its training tools and technologies.



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