

**Subject:** Auckland Hybrid Tower Submission  
**Date:** Saturday, 8 October 2022 1:50:34 am

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From my recent informal discussions with other workmates (Auckland Tower staff) I'm observing an incredibly low buy-in for a hybrid tower option and 0% buy-in for a full digital option while a backup contingency digital tower operation comes across as acceptable as this would be operated with possible limitations and only temporarily when required.

I would think staff buy-in would be fundamental for a successful implementation but I feel this has been overlooked or not considered an issue. I believe Airways made this mistake when they chose a one Centre, One location model based in Christchurch with the staffing issues that ensued followed by the white elephant prefab contingency centre.

Airways may find it easier to sell the concept to the customers, stakeholders and regulator but I think it will be a harder sell to get their Auckland Tower controllers onboard, the ones who will be making it work (or not) for the customers and stakeholders.

Air Traffic Control  
Auckland Tower